

Volunteer Services 'Volunteer Program List'

Program	Description	Projected Return Date
Arts & Health Project	Volunteers with a background in the arts assist in overseeing and implementing appropriate arts projects within the health care setting to improve the well-being of staff, patients and other visitors	Under Development
Book Trolley	Visiting the wards, providing connection and distributing second-hand books, magazines, crosswords and copies of The Ballarat News to patients- <i>no cash handling required</i>	Currently Operational
BRICC Drivers	Ensuring the safe and timely transport of BRICC and other cancer patients to their appointments, then returning them home in a Grampians Health fleet vehicle	Currently Operational
BRICC Wellness Centre	Providing a quality, person focused service to the community, assisting patients and their families to navigate the relevant parts of BRICC, including the services on offer within the Centre to the patients undergoing treatment	Currently Operational
Breast Screen- QEC	Offering comfort and compassion to patients and their families at the time they have been recalled for further investigation	Currently Operational
Consumer Experience Survey Collection	Collecting consumer feedback data across the health service, assisting individuals to operate devices or encouraging consumers to scan the QR code to complete independently	Under Development
Early Parenting Centre	Volunteers with a background in child health assist families during their time in the unit. Volunteers provide person focused care and support, helping clients navigate the areas of the Centre	Currently Operational
Emergency Department	To help ease emotional distress and anxiety experienced by patients, their families and friends across the unit- including the waiting room, ED bays, Short Stay and Ambulatory Care areas	Currently Operational
Gandarra Palliative Care	Helping ensure a home like environment is maintained for patients and their families, spending time with patients and relatives during their time in the unit	Currently Operational

Program	Description	Projected Return Date
Hospital Elder Life Program - HELP	Visiting and supporting elderly patients whilst in hospital to prevent any delirium (confusion) and cognitive decline, spending time with those who are currently in delirium- additional training is provided for volunteers in this program	Currently Operational
Inpatient Rehabilitation Program (IRP)	Interacting with patients and encouraging participation in activities including games and active communication	Currently Operational
Maternity – Administration Support	Assisting the unit with specific administration tasks and preparing kits for wards 5 South and 5 North	Currently Operational
McGrath Nurses	Spending time with patients and their families in the Clinic to help pass the time, ensure their comfort and help alleviate anxiety	Currently Operational
Outpatient Specialist Clinics – Base Site	Spending time with patients and their families to help pass the time and to ensure their comfort whilst they wait	Currently Operational
Outpatient Specialist Clinics – QEC Site	Spending time with patients and their families to help pass the time and to ensure their comfort whilst they wait	Currently Operational
Pastoral Care	Providing spiritual and pastoral care and support to visitors and patients at Grampians Health Ballarat during their hospital stay	Currently Operational
Pediatrics	Helping with restocking of store-rooms to assist staff on the ward	Currently Operational
Peri-operative & Day Procedure Unit (PDU)	Offering companionship, refreshments and sandwiches to post-operative patients during their time in the unit	Currently Operational
Planned Activity Groups - Midlands - Eyres House	Supporting Planned Activity Group Staff with program related activities including: encouraging clients to participate, engaging and also assisting with the preparation of the lunch time meal, morning and afternoon tea	Currently Operational

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Residential Aged Care	Providing socialisation and engagement with residents by encouraging conversation, playing games, assisting with outings, helping with group activities and social events related to the facility	Currently Operational
Special Care Nursery – Cuddle Program	Providing comfort and emotional support to premature or ill infants and providing support and a listening ear to parents. This nurturing interaction can promote better health outcomes and emotional well-being for the neonates and their families	Currently Operational
Volunteer Advisory Committee	A team of Grampians Health volunteers from across the organisation, providing a volunteer’s perspective on the operations of the volunteer program	Under Development
Volunteer Shop	Selling and restocking a variety of items in the Shop, located next to cafeteria at the Base Site- cash handling and retail experience preferred	Currently Operational
Volunteer Simulated Patient	During the university semester, volunteers portray a patient or other individual in a scripted, planned scenario for the purpose of instruction, practice or evaluation- this role works with BCS Educators and students	Currently Operational
Welcome Team – Base Site	Provide support, guidance and conversation to patients, staff and visitors as they enter from the main entrance of the hospital	Currently Operational
Wellbeing & Support	Assisting the Volunteer Services Team in connecting with the volunteers to monitor their health and wellbeing	Under Development